What is Tokkio?
Project Tokkio is an AI customer service application built using the Nvidia Omniverse Avatar Cloud Engine and Unified Compute Framework.

How do I access the Tokkio web app?
Click the “Apply for access” button to get assigned your Tokkio demo instance.

How do I start the app?
You will receive an email from Nvidia with an access link. Click the link and the app will load automatically. Make sure you unmute your computer and begin talking to the avatar. Chrome will send the standard microphone permission pop-up. Please click to allow permission to access the microphone.

If the microphone icon on the app shows a muted sign with red color, unmute it by clicking on it. Mic icon should be green.

Why is there a timer on top?
It shows the time duration left for your interaction with the avatar. When time’s up, the application will close. The duration of the session is 180 seconds. After the session expires, it would show that session expired. Then after 10 seconds, you can refresh the browser button to access a new session.

We do not recommend refreshing the browser in the middle of the session for the best experience.

How to exit from Tokkio web app?
Close the browser tab.

How do I relaunch if my session expires?
You can refresh the page after 10 seconds or relaunch the app using the same link. If the user completes an order before session expiry, then user should refresh to start a new session.

What are the system specs?
For best experience, please use Chrome browser on Windows or Mac.
What kind of customer service does the avatar provide?
The Tokkio web app avatar is a reference application that provides how AI customer service can be applied to quick serve restaurants. You can interact with the system by conversing with the avatar and placing an order from the menu.

When can I get my food order?
The app is meant for demo purposes and it is not tied to the actual food ordering system. So, the food order will not be fulfilled.

Do I need headphones?
Yes, headphones are recommended for the best experience.

What are some examples of what I can say to the avatar?

I want a cheeseburger.

Add fried onions to it.

Show me the drinks menu.

What salads do you have?

Can I have some fries?

Make it small.

No make it large.

That's all. Thank you.